



# SMART Training Services

Integrate your SMART product into your school or business with help from SMART Training Services. Download a variety of free training materials, or attend an instructor-led Master's Training session to learn advanced product features and get the most from your technology investment.

## Live Online Training

Free online sessions are offered regularly by a SMART trainer. You will learn the basics from the convenience of your home or office. Find information, dates and times for upcoming sessions in the training section of the SMART website.

## Free Training Materials

Learn at your own pace with easy-to-use Quick Reference Guides and Hands-on Practice exercises. These materials can be downloaded and distributed to everyone in your organization at no cost.

## On-Site Training

SMART Master's half-day, full-day and Train-the-Trainer sessions can be customized to meet your needs and delivered right at your location. A SMART trainer will help you identify how you can use SMART products to improve the work you do every day.

## Training Events

These affordable, comprehensive sessions are held regularly across North America and are designed to help educators master the SMART Board™ interactive whiteboard. Visit SMART Training Services online to find out when a training event is coming to your area.

## SMART Master's Training Certification

If you or your organization provides training on SMART products, then consider SMART Master's Training Certification. Master's Training Certification goes beyond the basics with extensive hands-on training that enables you to train others effectively. The credential you receive proves you have the skills required to deliver high-quality training for SMART Board interactive whiteboards.

## Contact SMART Training Services

E-mail [training@smarttech.com](mailto:training@smarttech.com)  
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[www.smarttech.com/trainingcenter](http://www.smarttech.com/trainingcenter)

SMART Master's Events	SMART Master's On-site Sessions	Train-the-Trainer	Master's Training Certification
These full-day professional development events are held across North America. Open your eyes to all the possibilities of your SMART products.	These half- and full-day sessions are held at your location and are designed to help you master SMART products.	These one- and two-day sessions are held at your location and will train your staff to help others master the basics of SMART products.	This course is for groups who provide customer training on SMART Board interactive whiteboards. Successful participants are certified to present full-day Master's Training sessions.
<b>What to Expect</b> <ul style="list-style-type: none"> <li>• Instructor-led training from a SMART trainer</li> <li>• Detailed information delivered in a modular format</li> <li>• Discussions that help you relate what you've learned to your daily work</li> </ul>	<b>What to Expect</b> <p><b>Full-day session</b></p> <ul style="list-style-type: none"> <li>• Customized, instructor-led training from a SMART trainer that includes advanced features</li> <li>• Detailed information delivered in a modular format</li> <li>• Discussions that help you relate what you've learned to your daily work</li> <li>• Hands-on practice and training on advanced features</li> </ul> <p><b>Half-day session</b></p> <ul style="list-style-type: none"> <li>• Everything provided in a full-day session except hands-on practice and advanced featured training</li> </ul>	<b>What to Expect</b> <p><b>Two-day session</b></p> <ul style="list-style-type: none"> <li>• A full-day Master's session</li> <li>• A module-by-module review of our Learner Workbook</li> <li>• An explanation of SMART's support materials and services</li> <li>• Customized tips to help learners apply new skills</li> <li>• Additional hands-on practice</li> </ul> <p><b>One-day session</b></p> <ul style="list-style-type: none"> <li>• Everything provided in a full-day session except hands-on practice. The Master's training session is condensed to a half-day session</li> </ul>	<b>What to Expect</b> <ul style="list-style-type: none"> <li>• Everything provided in a full-day Master's session</li> <li>• A comprehensive review of the SMART Master's  Facilitator's Guide</li> <li>• Role-play sections of the Master's session and receive feedback from a certification trainer</li> <li>• An explanation of support materials and services available from SMART to help you stay ahead of the curve on product knowledge</li> </ul> <p><b>NOTE:</b> There are pre- and post-certification requirements.</p>
<b>Full-day sessions</b> <ul style="list-style-type: none"> <li>• SMART Board interactive whiteboards</li> </ul>	<b>Full-day sessions</b> <ul style="list-style-type: none"> <li>• SMART Board interactive whiteboard</li> <li>• SMART Symposium® interactive lecterns</li> </ul> <p><b>Half-day sessions</b></p> <ul style="list-style-type: none"> <li>• SMART Board interactive whiteboard</li> <li>• Symposium interactive pen displays</li> <li>• SynchronEyes® software</li> <li>• SMART Ideas® software</li> </ul>	<b>Train-the-Trainer</b> <ul style="list-style-type: none"> <li>• SMART Board interactive whiteboards</li> <li>• SMART Symposium interactive lecterns</li> </ul>	<b>Master's Certification</b> <ul style="list-style-type: none"> <li>• SMART Board interactive whiteboards</li> </ul>
<b>Materials</b> <p>Participants will receive a <i>Learner Workbook</i> that includes reference material, step-by-step activities and quizzes. This workbook is used during the session and is ideal for future reference.</p>	<b>Materials</b> <p>Participants will receive a <i>Learner Workbook</i> that includes reference material, step-by-step activities and quizzes. This workbook is used during the session and is ideal for future reference.</p>	<b>Materials</b> <p>Participants will receive a detailed <i>Trainer's Guide</i> – the complete reference for delivering a 60-minute or a 90-minute workshop – as well as a licensed copy of the <i>Learner Workbook</i>.</p>	<b>Materials</b> <p>Certified trainers will receive a <i>SMART Master's Facilitator's Guide</i> – the complete reference for delivering a SMART Master's session, a licensed copy of the <i>Learner Workbook</i> and a resources CD-ROM.</p>
<b>Class Size</b> <p>Ranges from 15 to 35 participants</p>	<b>Class Size</b> <p>Maximum of 15 participants</p>	<b>Class Size</b> <p>Maximum of 10 participants</p>	<b>Class Size</b> <p>Maximum of 5 participants</p>

For more information, or to access training materials, visit [www.smarttech.com/trainingcenter](http://www.smarttech.com/trainingcenter).  
e-mail: [services@smarttech.com](mailto:services@smarttech.com) [www.smarttech.com](http://www.smarttech.com)



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